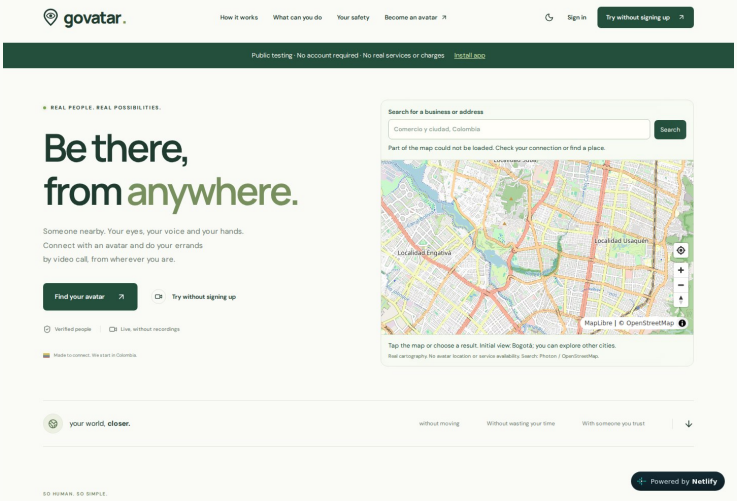
01 What can Govatar help you do?

Imagine you want to see a product at a store, but cannot go there. Govatar aims to let another person go and show you what you need over a video call. You are the client; that person is the avatar. You ask questions and decide what to see. This tutorial teaches you to explore the website and practice that journey. You are entering a pilot: you cannot book visits or pay for real services yet.

- **You: look, ask questions and decide**
- **Avatar: the person at the location**
- **Today: explore and practice with no real money**

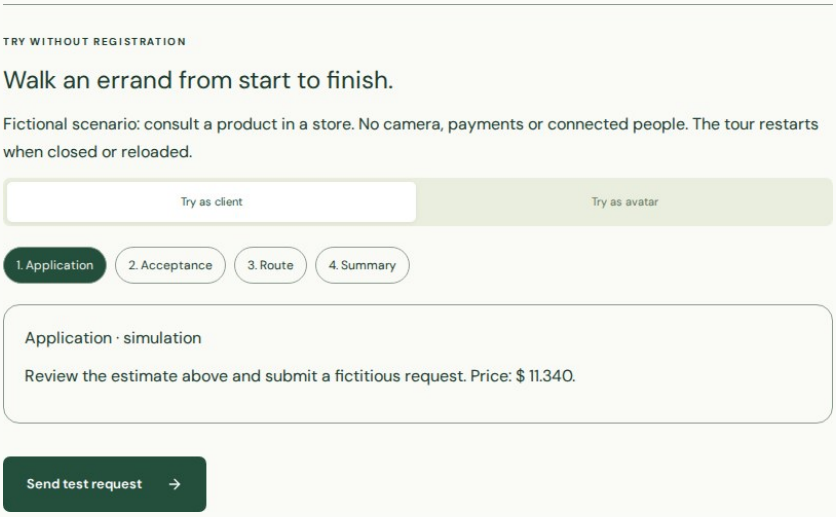


Public interface capture; no private session is shown. Verification and credits are for testing. Some networks prevent direct calls; phone connectivity still needs validation.

02 Try it before creating an account

On the home page, select Try without signing up and choose Client. Follow the walkthrough to understand how a visit is described. Think of a specific goal: I want to see the size and price of a backpack. Review the estimator to understand the example amounts. Repeat the walkthrough at your own pace. You are not talking to an avatar here, your camera stays off and no booking is made.

- **Select Try without signing up**
- **Choose Client and follow the walkthrough**
- **Example: see a backpack’s size and price**

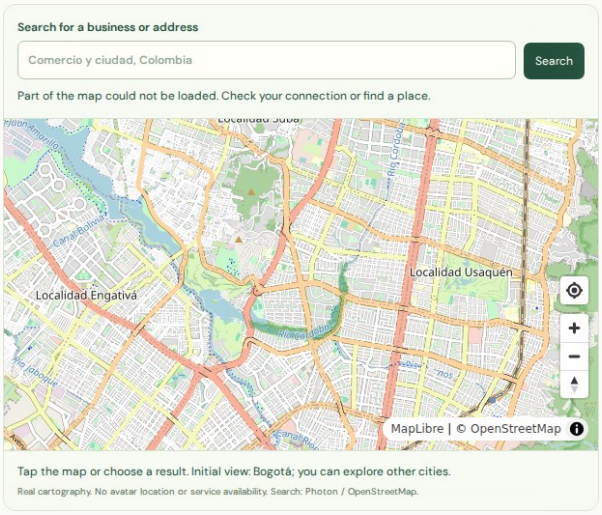


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03 Find the place you need

Search the map for the store name and city. Choose a result and check that its address matches the place you need. You can also tap a point on the map. If you cannot find the store, try its address and city. Note the place so you can describe it later: selecting it on the map does not fill in a request or send anyone there. Map markers show places, not available people.

- **Enter the store and city**
- **Check the result and address**
- **Note the place: the map does not send requests**

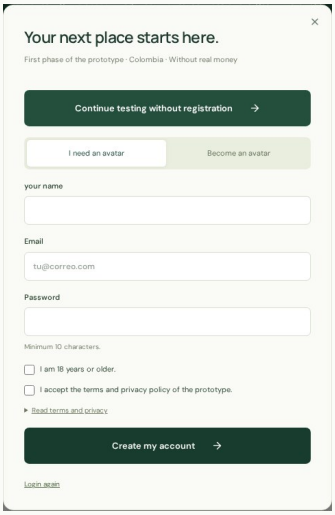


Public interface capture; no private session is shown. Verification and credits are for testing. Some networks prevent direct calls; phone connectivity still needs validation.

04 Sign in and prepare your client profile

Open Sign in and choose Create account. Enter your email, set a password with at least ten characters and accept the terms. Open the confirmation email; check spam if it does not arrive. Then sign in and open My dashboard. Save your name and contact details and choose Client. If you already have an account, sign in directly. Do not share passwords or send identity documents or selfies: verification in this pilot is only for testing.

- **Create your account and confirm your email**
- **Sign in and open My dashboard**
- **Save your profile with the Client role**



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05 Explain what you want to see

To practice with someone, you need a client rehearsal account and a test pair already prepared by the pilot organizer. Creating a public account does not activate a rehearsal automatically. Using your rehearsal access, open My dashboard and wait for your partner to become available. In Place and task, write something specific: downtown store, show the blue backpack, its size and price. Choose Maximum duration, review the test credit reservation and select Request my test avatar. If the button is disabled, your partner needs to open their dashboard and become available. Before the service starts, you can choose Cancel and release reservation.

- **Use the rehearsal access you were given**
- **Complete Place and task and Maximum duration**
- **Review the reservation and request a rehearsal**

Public interface capture; no private session is shown. Verification and credits are for testing. Some networks prevent direct calls; phone connectivity still needs validation.

06 Talk and ask to see what matters

Wait for your partner to accept and start the service. Then select Call the avatar. Allow camera and microphone when your browser asks; your partner also needs to accept. Use headphones and check that you can hear each other. Ask for one thing at a time: bring the camera closer to the label, show me the size, repeat the price. You can select Mute or Turn camera off. If the call fails, check the site permissions and internet connection, then try another network. Calls between phones still need validation and may fail on some networks.

- **Select Call the avatar and allow camera and microphone**
- **Ask for the label, size and price, one at a time**
- **If it fails: check permissions and try another network**

Public interface capture; no private session is shown. Verification and credits are for testing. Some networks prevent direct calls; phone connectivity still needs validation.

07 Finish and review your rehearsal

Once you have the information, tell your partner and select Hang up / restart call. To close the service too, select End service and settle test credits. Hanging up alone does not end the service. Check your pair’s history for the completed session and test amounts. These credits are not money and you do not need to make a transfer. You now know the client journey: find a place, explain a task, talk and close the session. Repeat the public walkthrough whenever you like. Govatar does not yet offer purchases, payments or emergency assistance.

- **Hang up the call**
- **End the service and check the history**
- **No transfers: credits are for testing only**

Public interface capture; no private session is shown. Verification and credits are for testing. Some networks prevent direct calls; phone connectivity still needs validation.

If email does not arrive

Check spam and make sure you used the correct address. Recover access from Sign in if you already have an account.

If the map does not load

Check your internet connection, reload and search for a business and city. Markers do not represent available people.

If video does not connect

Use HTTPS and an updated Chrome or Safari. Check camera and microphone permissions. Use headphones and try another network. Physical device connectivity has not been validated.

Services you cannot book yet

There are no commercial orders, payments, withdrawals, real identity checks or emergency alerts. Do not send money, identity documents or selfies.